

## LiveVox Timeline

# Empowering Game-Changing Clients For More Than 20 Years

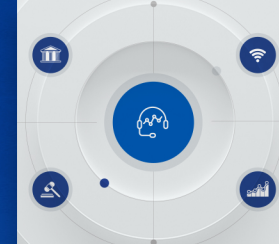
**2000**

Louis Summe & Larry Siegel start Tools for Health



**2008**

1st cloud company to deliver call directing intelligence

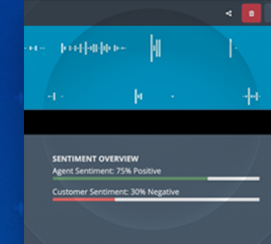


**2014**

Golden Gate Capital takes majority stake in LiveVox

**2016**

Launches Business Intelligence



**2020**

Adds Speech Analytics & Offers 5 new value-based Bundles

**2022**

John DiLullo appointed CEO and LiveVox completes full migration to the public cloud



**2005**

Moves to San Francisco & changes name to LiveVox



**2013**

Develops HCI®, innovative compliance technology

**2015**

Focuses on Land & Expand strategy

**2019**

Grows to Omnichannel all-in-one contact center solution

**2021**

Introduces AI-enabled Chatbot & LiveVox goes public on NASDAQ

**2023**

Unveils AI Agent Assist, real-time sentiment analysis, and a collaboration suite to maximize contact center performance & ROI



**Trusted**

by game-changing clients for more than 20 years



**Recognized**

by the industry's leading analysts



**Billions**

of omnichannel interactions powered every year

"Keeping up with the pace of change in customer communications is a constant challenge. With LiveVox's cloud contact center platform, you can **redefine customer engagement** and **deliver game-changing performance**."

