

VoIP Phone and Managed Services

AN ADVANCED, CLOUD-BASED PLATFORM FOR EVERY BUSINESS NEED



Phone



Internet



Cellular Backup



SD WAN

Providing VoIP phone service, SD-WAN, wireless backup, and ISP Management to businesses of all sizes and complexities, BusinessPhone focuses on removing the hassle of managing your connectivity while simultaneously reducing your expenses.

Our VoIP phone service is the heart and soul of LiveVox's BusinessPhone solution. With all the advanced phone features your business needs to succeed and scale, we make it an easy and seamless to move to the cloud for all phone services.

✓ **Dedicated focus on your connectivity**
Whether your organization has one location or hundreds, our ISP Management Service is simply designed to ensure you have the best possible connectivity at the best possible price. We have direct relationships with multiple ISPs and Aggregators, which gives us the leverage to work effectively on your behalf.

✓ **Improve QoS and security through our SD-WAN service**
Our SD-WAN managed device enables you to effectively manage your network, while improving agility and reducing cost. It replaces your existing firewall and router, with a fully accessible, secure and scalable solution that offers numerous benefits.

✓ **Backup wireless device to alleviate downtime**
Simple installation of our wireless backup device provides you with an internet connection even if/when your primary internet provider is down. Switch over occurs within seconds of your primary connection going down.

All the features your business needs:

General Features

- Auto attendant
- Call forwarding
- Call routing by DID
- Call transfer
- Central phonebook
- Ring extension & mobile simultaneously
- Call parking / pick up
- Call recording
- Call queuing
- Call reporting
- Intercom / paging
- Mobility features

Phone Accessories and Devices

- Caller ID control
- Desk Phones
- Conference phones
- Cordless phones
- Headsets
- Analog adapters
- Desktop application / softphone

