BusinessPhone

VoIP Phone System for Businesses
An advanced, cloud-based platform for every business need

With over a decade of experience in VoIP technology, our VoIP phone service is the heart and soul of LiveVox's BusinessPhone solution. With all the advanced phone features your business needs to succeed and scale, we make it an easy and seamless transition to the cloud.

Our system is built with virtually everything you need for your business phones.

✔ Auto Attendant & Multi-level IVR
Don't have the budget for a receptionist? Our Auto Receptionist and IVR bring a big-business feel to companies of any size.

✔ Unified Messaging
In a meeting? Can't get to the phone? Have your messages sent directly to your email box.

✔ Shared Lines, Intercom and Paging
Multiple devices and one extension means you don't have to carry your desk phone with you on business trips. Add-on paging and intercom and you have a complete business phone solution.

✔ Queuing
Set up call queues to help your call center run as seamlessly as possible.

✔ Phone Accessories & Devices
We provide Desk, Conference and Cordless phones as well as headsets, analog adapters and even a softphone you can run on your computer!

✔ Call Detail Records
Access and analyze a complete record of all your incoming and outgoing business phone calls, including the name of the caller, number of extensions dialed and when the call took place.

RAPID DEPLOYMENT • EASY TO SCALE • SIMPLIFIED BILLING • NO CAPITAL EXPENSE

Complete Features List:

General Features

- Auto-attendant
- Call forwarding
- Call routing by DID
- Call transfer
- Central phonebook
- Ring extension & mobile simultaneously
- Call parking / pick-up
- Call recording
- Call queuing
- Call reporting
- Intercom / Paging
- Mobility features
- Web conferencing available
- Chat available
- Web messaging available

Phone Accessories and Devices

- Caller ID control
- Desk Phones
- Conference phones
- Cordless phones
- Headsets
- Analog adapters
- Desktop application / softphone