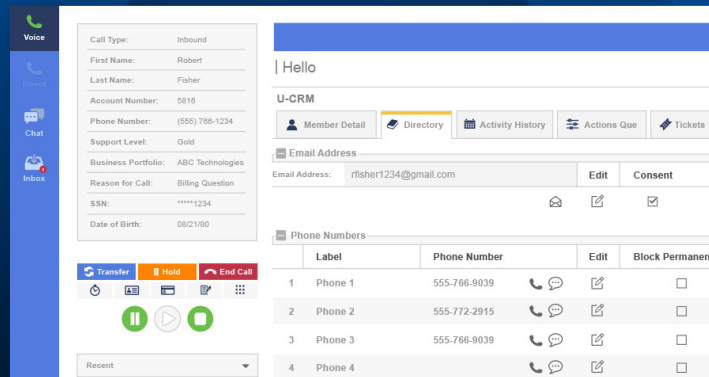




✔ Link channels, 3rd party systems, and performance learnings in a single pane of glass that drives agent performance and customer satisfaction.



With so many channels to manage, customer data and campaigns can become difficult to manage, leading to workflow inefficiencies and productivity loss. With LiveVox's Unified CRM, improved customer data management and automation combine to create better, higher-margin business processes that lead to more relevant conversations with your customers.

On top of that, data presentation and ease of integration with other systems restrict the full breadth of omnichannel orchestration and customer insight generation. LiveVox's CRM makes it easy to organize and manage customer profiles while generating an impressive 1074% ROI from agent time saved and the efficiency and visibility created by automation and integrated workflows.

Below, see how LiveVox's CRM can significantly increase productivity while also bringing the added benefit of decreasing the time your agents spend on calls requiring human attention.

IMPACT ON ROI WHEN USING LIVEVOX'S UNIFIED CRM	
Cost per Month	\$1,750
AHT Cost Savings per Month	\$15,795
1st Call Resolution Savings per Month	\$20,534
Total Savings	\$16,743

RESULTS WITH UNIFIED CRM	
↓ 5%	Decrease in AHT
↑ 5%	Increase in 1st call resolution
↑ 1074%	Incremental ROI

Contact us today and we can show you what your ROI will look like with your data.